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Planning 2027: What Practices are Transformation Leaders Prioritizing?

1 Practices that need an overhaul

74%

of leaders expect nearly half of their business processes to be redesigned or rebuilt around AI agents within four years.

Deloitte, Aug 2026 (n=501 US leaders)

21%

rate their business processes as prepared for agents: the least-ready of seven areas, behind data (42%) and infrastructure (48%).

Deloitte, Aug 2026 (n=501 US leaders)

2 New practice areas AI requires

5%

have the full set of critical AI controls, yet 42% expect agents to act autonomously by 2030.

BCG, Sep 2026

80%

of AI spending sits outside the enterprise IT budget.

BCG, Sep 2026

3 Planning for organizational change

43%

expect agentic AI to significantly disrupt their workforce in the next 12 to 18 months.

Deloitte, Aug 2026

85%

of UK CEOs are redesigning roles, career paths, and teams for human-AI work (71% in 2025).

KPMG UK, Oct 2026

Sources: Deloitte agentic AI readiness survey (Aug 12, 2026; 501 US senior leaders); BCG 2026 Applied AI Index (Sep 30, 2026; 1,300+ CxOs); KPMG CEO Outlook UK 2026 (Oct 15, 2026; 150 UK CEOs). Consulting-firm research; full links in speaker notes.

